

## Report to Cabinet

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<b>Title:</b>	<b>Q2 Council Performance Report</b>
<b>Date:</b>	18 December 2017
<b>Date can be implemented:</b>	28 December 2017
<b>Author:</b>	The Leader
<b>Contact officer:</b>	Jo Baschnonga, Head of Insight & Business Improvement (01296 383767)
<b>Local members affected:</b>	All Members
<b>Portfolio areas affected:</b>	All Portfolios

*For press enquiries concerning this report, please contact the media office on 01296 382444*

### Summary

This report is the Council's quarterly performance report comprising:

- A Summary Report
- A Scorecard
- Detailed Tables of Cabinet Measures

The Scorecard provides information on four key elements of performance for the Council covering Finance, Business Improvement, Customer Service and HR indicators. These are arranged in four quadrants.

The Summary Report highlights the key areas of good performance as well as all areas requiring improvement for each Portfolio.

The Detailed Tables provide a list of measures that informs Cabinet of the progress in achieving the Council's priorities as detailed in the Strategic Plan.

## **Recommendation**

Cabinet is asked to:

- 1. Come to a view on how the organisation is performing**
- 2. Take action to improve performance where necessary**

### **A. Narrative setting out the reasons for the decision**

A full analysis of the non-financial performance for the Council for Quarter 2 2017/18 is contained in the attached documents.

### **B. Other options available, and their pros and cons**

None arising directly from this report.

### **C. Resource implications**

Actions resulting from consideration of this report may influence changes in resource planning in areas of concern/interest.

### **D. Value for Money (VfM) Self Assessment**

All decisions involving finances are scrutinised to ensure that the best value for money is achieved.

### **E. Legal implications**

None arising from this report.

### **F. Property implications**

None arising from this report.

### **G. Other implications/issues**

None arising from this report.

### **H. Feedback from consultation, Local Area Forums and Local Member views**

This report addresses delivery against the Strategic Plan 2017-2020.

### **I. Communication issues**

Quarterly monitoring reports on the Council's performance position are published on the Council's website.

### **J. Progress Monitoring**

Performance monitoring reports and dashboards are updated on a monthly basis.

### **K. Review**

Not applicable.

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## **Background Papers**

This report would benefit by being read in the context of finance and budget monitoring reports.

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### ***Your questions and views***

*If you have any questions about the matters contained in this paper please get in touch with the Contact Officer whose telephone number is given at the head of the paper.*

*If you have any views on this paper that you would like the Cabinet Member to consider, or if you wish to object to the proposed decision, please inform the Member Services Team by 5.00pm on Friday 15 December 2017. This can be done by telephone (to 01296 382343), or e-mail to [democracy@buckscc.gov.uk](mailto:democracy@buckscc.gov.uk)*